



THOMSON REUTERS®

June 22, 2018

Edin Omanovic  
Privacy International  
62 Britton Street  
London EC1M 5UY  
United Kingdom

Dear Mr. Omanovic,

Thank you for your letter, dated June 21, which has been passed to me. I would like to clarify several points.

Thomson Reuters provides products and services to many parts of the U.S. government in support of the rule of law. Thomson Reuters Special Services (TRSS) is a wholly owned subsidiary of Thomson Reuters.

The Thomson Reuters Trust Principles inform our commitment to independence and freedom from bias. They also underpin our business decisions and our commercial relationships with our customers. You can read more about these on the Thomson Reuters website, under [‘Trust Principles’](#).

In the case of the U.S. Department of Homeland Security, we have considered who in that organization should be granted access to our products and for what specific purposes. Thomson Reuters Special Services provides the Immigration and Customs Enforcement (ICE) agency with products that support active investigations and priority cases involving threats to public safety and/or national security.

Our products are not used by the Border Patrol Division for purposes of patrolling the border for undocumented immigrants or their detainment.

Further to your inquiry regarding “cruel, arbitrary or disproportionate measures,” every TRSS customer must certify its specific legally permissible uses prior to being granted access to any data.

We take our role as a good corporate citizen extremely seriously, and we have well documented evidence of the positive role our data systems can make to a society.

Our Trust Principles are our guide. As governments and public policy change, the Trust Principles require us to uphold our core values of independence, integrity, and freedom from bias.



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Thank you for raising this concern, and I hope that this response has contributed to a deeper understanding of the services TRSS provides to government departments and law enforcement agencies.

While we don't propose to openly publish this letter, I'm sure you'll appreciate that if we receive specific requests we would consider making it public in full.

Sincerely,

Stephen Rubley  
CEO, Thomson Reuters Special Services